

# **MINUTES OF MEETING Health and Wellbeing Board HELD ON Wednesday, 17th January, 2024**

## **PRESENT:**

### **Councillors:**

Councillor Lucia das Neves, Cabinet Member for Health Social Care and Wellbeing (Chair)  
Councillor Zena Brabazon, Cabinet Member for Early Years, Children and Families

### **Other attendees:**

Dr Will Maimaris, Director of Public Health  
Beverley Tarka - Director of Adults, Health & Communities  
Sharon Grant – Healthwatch Haringey  
Nadine Jeal – Clinical and Care Director for Haringey (NCL ICB)  
Cassie Williams - Chief Executive, Haringey GP Federation  
Rachel Lissauer – Director of Integration – NCL CCG  
Jonathan Gardner - Director of Strategy, Whittington Health

## **14. FILMING AT MEETINGS**

The Chair referred to the filming at meetings notice and attendees noted this information. The meeting was held virtually and there was a member of public in attendance in person at George Meehan House.

## **15. WELCOME AND INTRODUCTIONS**

The Chair welcomed Board members and attendees to introduce themselves. An adjustment was made to the running order of items to accommodate for a scheduling conflict, with Item 9 being addressed as Item 12 and other items brought forward accordingly. It was noted that as the meeting was conducted virtually, it was considered inquorate, and therefore no decisions could be made at the meeting.

## **16. APOLOGIES**

There were apologies for absence from Mike Hakata, Ann Graham and Richard Gourlay. There were apologies for lateness from Lynette Charles.

## **17. URGENT BUSINESS**

There were no items of urgent business.

## **18. DECLARATIONS OF INTEREST**

There were no declarations of interest.

## **19. QUESTIONS, DEPUTATIONS, AND PETITIONS**

There were no questions, deputations and petitions.

## **20. MINUTES**

### **RESOLVED:**

To approve the minutes of the meeting held on 20th September 2023 as a correct record of the meeting.

## **21. WORKFORCE UPDATE - NOVEMBER 2023**

Cassie Williams, CEO of the GP Federation, presented the Haringey Borough Partnership Workforce update. The focus was on recruiting, nurturing talent, and integrating insights from health and care colleagues. The goal was to address any unexplored concerns from Haringey and reinforce the importance of workforce development. A workforce integration lead was hired through the training hub to address and work on this initiative.

The North Central London Integrated Care System (NCL) had pinpointed three main areas of focus which were workforce supply, development, and transformation, incorporating new care models and work approaches. On Governance, the People's Board advanced initiatives in NCL, while in Haringey, the borough partnership had oversight over the workstreams such as the Neighbourhood and Health Inequalities Board, which handled workforce efforts. Early priorities for Haringey's Workforce Integration included entry-level recruitment, neighbourhood training, and workforce information dissemination.

The GP Federation's collaboration with Haringey Works had led to the local recruitment of numerous staff, which showcased efforts to maximise employment opportunities. Early initiatives in disseminating Workforce Information aimed to enhance the communication and address challenges within Haringey Borough Partnership.

The following points were noted in the discussion:

- Community Hubs such as the Northumberland Resource Centre, demonstrated effective collaboration. Integrated neighbourhood services worked to address frailty, and also involved multi-agency teams including the mental health trust, the Whittington, GP's, social workers, and the voluntary sector.
- Neighbourhood training involved multi-agency efforts which covered topics such as rough sleeping, CAMS care for suicide prevention, and had built awareness around gambling. The chair recommended that other examples of hub working should be shared with the Board.
- There were concerns about staff competition within the partnership and salary differences were acknowledged, and the Board was informed that development routes for all staff would be explored as part of this.
- It was noted in the meeting that further work was needed to enhance collaboration on the workforce and its integration with family hubs.
- Haringey tenant John Poulter raised concerns about delays and waiting times due to staff and resource shortages. Nadine Jeal, Clinical and Care Director for Haringey,

assured ongoing recruitment efforts, including new roles, and expanded apprenticeships to address the issues, while acknowledging challenges in wait times and lists for services such as physiotherapy heavily impacted by Covid-19 pauses.

- Some community services, like heart failure and diabetes programs, were able to meet targets around time and reached deprived areas successfully. The Chair suggested an examination into national strategies, and Councillors were encouraged to promote these efforts, especially those related to schools in their wards.
- It was recommended that neighbourhood working should be a key focus in the workforce plan.
- There were challenges in connecting primary care and mental health services due to stretched recruitment. The current workforce efforts focused on entry-level recruitment to address the challenge.

#### **ACTIONS:**

- It was agreed that some example projects of workforce, how it has worked and lessons learned would be brought to a future Health and Wellbeing Board in 6 months' time.
- Other examples of good practice in hub working should be circulated to members of the Health and Wellbeing Board.
- A fuller discussion on how to tackle issues around staff and resourcing in the NHS will be on the agenda for the next health and wellbeing board.

#### **RESOLVED:**

The update was received and noted.

## **22. NORTH CENTRAL LONDON START WELL CONSULTATION**

The following points were noted in the discussion:

- Rachel Lissauer, NHS North Central London ICB, provided a brief update on the North Central London Start Well Consultation which had now been launched.
- It was advised that there should be a specific Haringey Council response going forward to the Start Well consultation.
- It was noted that the partnership, including Primary Care, had been active in providing feedback and Rachel thanked members for doing so.
- Councillors and local MPs had provided responses to the consultation.
- The Chair highlighted concerns particularly on Whittington maternity closures, on equity of outcomes for patients from black and minority ethnic backgrounds, access to services and outcomes for mothers and children within the borough.
- Jonathan Gardener, Whittington Health NHS Trust, emphasised the importance of maintaining Whittington services was the preferred option however urged the importance of respond to the consultation.

#### **RESOLVED:**

The update was received and noted.

## **23. HARINGEY HEALTH AND WELLBEING STRATEGY DEVELOPMENT**

Will Maimaris, Director of Public Health, provided a brief verbal update on the new Haringey Health and Wellbeing strategy development.

The following points were noted in the discussion:

- It was noted that this was a key strategy for Haringey Health and Wellbeing that would be owned by the Health and Wellbeing Board for the next 4 to 5 years, previously the board was updated on the process of development of the strategy which incorporated working with the community and co-design.
- In Autumn 2023, several community engagement efforts were held including a large event, smaller focused events, library sessions, and online consultations. Principles guiding the work include co-production, equity, challenging discrimination, partnership working, and ensuring quality and accessibility of services. Key themes that emerged from the engagement activities included mental health, housing and health equity, placemaking, and preventative health. These themes were intended to inform the draft strategy document for future consideration by the Health and Wellbeing Board.
- The Chair concurred that the evolving themes demand collaboration across various council departments, partnerships, and the community. The next stage would focus on defining deliverables, establishing governance and structure, and wider efforts to enhance the ownership of the strategy.
- Councillor Brabazon agreed that housing should be prioritised for its crucial role in health and wellbeing of residents with an emphasis on allocating housing based on need, not just time on the housing list.
- It was noted that there were ongoing efforts by the People's Board calling for the review on housing allocations as there was a need to focus on addressing wealth disparities in the borough with an equity lens.
- Beverly Tarka, Director of Adults Health and Communities in Haringey Council provided feedback to the board from the previous ICP meeting, which covered topics such as outcome measurement and defining equity.
- John Poulter, member of the public, expressed concerns about delays in repairs, which led to him and his family onboarding at a hotel due to lack of heating. John highlighted the impact on NHS due to such issues and emphasised the disappointment in the repairs service. John expressed his readiness to collaborate with the Health and Wellbeing Board and sought clarity on outcomes and decisions from public consultation activities. The Chair offered to follow up with John on this issue outside of the meeting.

#### **RESOLVED:**

The update was received and noted.

#### **24. APPROVAL OF HARINGEY BETTER CARE FUND (BCF) 2023-25 - SUBMISSION TO NHS ENGLAND**

Paul Allen and John Tomlinson from NHS Haringey CCG presented the Better Care Fund Plan 2023/24.

The following Points were noted in the discussion:

- It was noted that this report was delayed for the Council meeting last year.
- The report included a narrative, an investment schedule, and metrics for delivery.
- The report also encompassed Demand and Capacity analysis for Haringey's intermediate care services.
- It was noted that the Health and Wellbeing Board's needed to approve the submitted Better Care Fund (BCF) Plan.
- BCF is a national program supporting health and social care integration for resident independence and improved outcomes.
- Haringey's BCF 23/24 aligns with the Borough Plan and supports the Ageing Well Strategy.
- The Plan was aimed to assure the Board of Haringey's commitment to health and social care integration.
- The national BCF requirements are for each Board to submit its Plan to the national BCF Team. The national BCF Policy Framework includes a jointly agreed local plan signed off by the Health and Wellbeing Board, NHS Contribution to social care maintained in line with uplift to NHS (at 5.7%) and investment into NHS commissioned out-of-hospital services.
- Boards were required to submit Narrative and Excel spreadsheet outline of its plan. Implementing the BCF policy objectives such as enabling people to stay well, safe and independent and home for longer and provide the right care in the right place at the right time.
- Haringey's investment schedule showed that the BCF plan was £38m investment in 2023/24 (£42M in 24/25) – nationally set level of minimum investment of which at least £7.7m needs to be on Adult Social Care related spend and £6.7m needs to be NHS commissioned out of hospital spend.
- There was also additional Funding for social care directly via Improved Better Care Fund (iBCF) and Disabled Facilities Grant (DFG's). £2.4m Discharge Fund included in 2023/24 with £4.3m available in 2024/25.
- On the structure of the narrative, it was noted that there was a tiered approach to investment or the 'Care Cone', which is followed through of the BCF Plan, this starts with Healthy Safe and Well, Early Help, Severe/Complex and Specialist/Emergency at the top.
- The Plan addressed three key challenges, both locally and nationally:
- Firstly, the plan responded to the pandemic's legacy, managing increased cases of deteriorating underlying health. Secondly, to prepare out-of-hospital systems for heightened NHS Trust activity to ensure safe winter hospital discharge. Lastly, to tackle issues related to equity of access, outcomes, and experiences, especially in deprived areas within the Borough.
- The progress since 2022 was highlighted and this included:
- The successful distribution of 2,000 'Ageing Well Guide' copies and provided training for 'age-friendly Haringey'.
- It was noted that there was an approximate 30% increase in GP consultations for older people, especially in deprived areas.
- MACCT received positive evaluation, reducing emergency admissions by 40%.
- There was a continued investment in out-of-hospital services, with 93% of patients discharged home.
- Supported 'Home First' with 1,350 reablement episodes.
- Experienced a 64% increase in monthly patients accessing Rapid Response service.
- Achieved a one-third reduction in emergency admissions of Haringey patients aged 65+ between 2019/20 and 2022/23, with increased multi-morbidity.

- Some of the new or expanded investments in 2023/24 included:
- Continued investment in Early Help and Prevention. Investment in bereavement services for carers of individuals with terminal conditions. Expansion of community health services to support medium to long-term care needs, assisting Whittington Health colleagues with community self-referrals.
- Also, the Inclusion of ICB Wheelchair Services in the BCF plan scope. Continued investment in intermediate care services and support for those in challenging housing environments through the discharge fund. John Updated the Board on the Carers Support Network, with efforts to co-produce necessary services and update the Carers Strategy, including investments of an extra £400,000 in carer services.
- Collaboration among NCL Councils and ICB to refresh the 2024/25 BCF Plan and Discharge Fund arrangements in Q4 2023/24.
- It was noted that there was work was underway in NCL ICB to determine local needs, compare them with other boroughs, and allocate resources, accordingly, spanning beyond just community health. This work will be shared with Councillors to get their views and ascertain how to deliver services differently and innovate.
- The NCL ICB assessed local needs, compared them with other boroughs, and allocated resources beyond community health. They involved Councillors to gather views on service delivery and innovation.
- The Better Care Fund's effectiveness for reablement was questioned. It was explained ongoing work to assess needs across boroughs and allocate resources accordingly, beyond just community health.
- The collaborative efforts with carers groups to co-produce tailored services was emphasised, with positive feedback indicating successful initiatives. An extra £400k investment was announced to support carers, reflecting shared responsibility among partners beyond the council.
- There was recognition for the need to improve discharge coordination, noting it as a broader challenge across the public sector, not just unique to Central London.
- The Chair raised and expressed satisfaction over the increase in older people's GP consultations and raised concerns around the utilisation rate of the Ageing Well Guide among professionals working with older individuals. Broader concerns were voiced regarding the adequacy of community services, given the increasing pressures on the NHS and evolving patient needs upon discharge.
- John Poulter, a member of the public, raised concerns about improving pre-surgery procedures to prevent cancellations, based on personal experiences.
- Beverly Tarka, Director of Adults, Health & Communities, highlighted issues related to discharge procedures and emphasised the importance of supporting carers within the system.
- There was discussion regarding the use of agency workers versus paid carers.
- There were ongoing efforts to understand resource allocation and distribution, as well as initiatives to enhance service delivery through co-production and community engagement.
- Concerns were raised regarding the implementation of co-production initiatives, Sharon Grant emphasised the need for genuine consultation and community involvement.
- The Chair addressed and stressed the importance of a continued dialogue and collaboration.
- The NHS's evolving approach towards co-production was acknowledged with the promising initiatives aimed at addressing inequalities.

## **RESOLVED:**

The Health and Wellbeing Board resolved:

1. To note the year end summary for the Haringey Better Care Fund (BCF) Plan Narrative for 2021/22 (Appendix 1).
2. To confirm the Plan meets national BCF Plan Conditions discussed for 2023/24 and 2024/25, and to note, however, that details in the latter year's Plan will need to be resubmitted to the Board as part of a national and local update in the latter half of 2023/24.
3. To endorse the BCF Plan submission for 2023-25:
  - The updated Haringey BCF Plan Narrative (Appendix 2);
  - The BCF National Funding Template for Haringey with an investment schedule and trajectories for BCF metrics, plus a demand & capacity analysis associated with Haringey's intermediate care services in 2023/24 (Appendix 3). The funding schedule in Appendix 3 includes additional Discharge Fund investments that assure the availability of the stated service capacity in 2023/24.
  - The BCF Plan Q2 update for Haringey is included in Appendix 4.

## **25. HARINGEY BOROUGH PARTNERSHIP UPDATE AND INTEGRATED CARE PARTNERSHIP UPDATES**

Rachel Lissauer, NHS North Central London ICB, provided an update on various programs within the Haringey Borough Partnership and Integrated Care Partnership which included Start Well, Live Well, and Age Well and highlighted the positive progress in areas like speech and language support for primary schools and initiatives for long-term conditions and dementia.

The following points were noted in the discussion:

- Emphasis was placed on the multidisciplinary collaboration in neighbourhoods, with discussions involving GP and clinical leads.
- The Board received updates from Borough Partner Executive Meeting were discussed which focused on mental health challenges, workforce recruitment, and system priorities.
- The Chair highlighted the significance of medication accessibility for residents and suggested further discussion on the matter.
- John Poulter, member of the public, praised Rachel's efforts and shared his involvement with suicide management.
- Nnenna Osuji addressed concerns about the North Middlesex maternity unit's performance, clarifying that CQC ratings do not directly impact the review process.

## **RESOLVED:**

The presentation was received and noted.

## **26. NEW ITEMS OF URGENT BUSINESS**

There were no items of urgent business.

**27. ANY OTHER BUSINESS**

- Will Maimaris, Director of Public Health, provided a brief update to the board on the recent Integrated Care Partnership (ICP) meeting held on the 16<sup>th</sup> of January 2024.
- In the North Central London (NCL) integrated care system, efforts were focused on improving population health and wellbeing.
- The themes discussed in the recent ICP meeting included establishing working relationships with the council and NCL, adding value, and addressing health inequalities.
- The themes which emerged from the meeting encompassed physical and mental health, heart health, and admissions.

CHAIR: Councillor Lucia das Neves

Signed by Chair .....

Date .....